

REPAIR / SERVICE FORM

— COMPLETE THE FORM BELOW

CUSTOMER INFORMATION

Serial Number

Product Name

Order ID:

Date

Product Information (One form per product)

PERSONAL INFORMATION

First Name

E-Mail

Date

(dd/mm/yyyy) :

Mobile

Number

Problem description :

SHOULD WE PROCEED WITH THE REPAIR AFTER WE HAVE RECEIVED IT

YES

NO

Want to Sell (RM)

Self collect :

Courier

Terms & Conditions

- Gadgetria reserves the right to reject products that are deemed unrepairable due to insufficient parts or being damaged beyond repair. While we take extreme care during the repair process, Gadgetria holds no responsibility for any damage, scratches, or cracks that may occur during the repair process.
- Gadgetria is not responsible for any loss or damage to products that occur during shipping to the Gadgetria store. We assume full shipping responsibility when returning the product to the customer.
- Upon inspection of the product, Gadgetria will provide the customer with the actual repair/service cost. Payment must be made before the repair process begins.
- In cases where a product is deemed unrepairable or the customer declines to proceed with the repair, a RM20 inspection fee will apply. The customer will also be responsible for the shipping cost to return the product to them. Gadgetria uses insured courier service for shipping.
- Products must be claimed within 6 months from the date below. Products not claimed within this period will be disposed of, and no compensation will be given to the customer. By signing below, the customer agrees to the above Terms and Conditions.

Customer's full name

Signature

www.mygadgetria.com

Signature Of Customer

THANK YOU FOR YOUR INFORMATION